

## Environmental policy

At Novotel Phuket Kata Avista Resort & Spa, we are committed to environmental initiatives without compromising the comfort, standards of enjoyment of our guests.

We recognize the impact of our resort on the environment and are committed to conducting our business in a way that ensures environmental sustainability for future generations.

### Scope

- To fully comply with all relevant environmental legislation and approved codes of practices.
- Management and employees must take into consideration the environmental impact of their actions on a daily basis and continually seek to improve our environmental practices.
- To continuously monitor the resort operations to identify
- To adopt efficient energy management practices to reduce our environmental footprint; pollution, emissions, and waste
- To develop and educate on responsible purchasing methods using where possible local suppliers and only those who maintain ethical practices.

### 1. Protect and respect the environment air, land and water

Caring for the environment is like taking care of our home. We must protect the air, water and soil, respect and preserve the natural environment for this and future generations. We have a duty to communicate and mitigate any operational problem that may cause pollution and find alternatives to reduce environmental impacts and improve environment

### 2. Minimize the generation of waste

Reuse, recycling and responsible waste disposal

Identify and quantify the types of waste generated and separate them appropriately. Minimize the generation of hazardous and non-hazardous waste, reuse, recycle materials where feasible, and dispose of them according to the most responsible environmental methods available.

### **3. Optimize energy efficiency and reduce greenhouse gas emissions**

Continually seek alternatives for fuel and raw materials; promote the efficient use of energy; ensure compliance with the procedures for accepting waste; ensure the proper maintenance of vehicles and equipment.

#### Rule into practice:

- Look for initiatives to improve the energy efficiency of equipment and processes, for example, through participation in the internal committees for energy and water conservation.
- Identify alternative options for fuel and raw materials in region
- Use alternative forms of transportation with lower carbon emissions.
- Ensure compliance with the procedure for accepting waste for co-processing. Use only the formally approved types of waste and in accordance with the standards of environmental and occupational safety. Store and handle waste in a safe and environmentally responsible manner.
- Carry out the periodic maintenance of equipment and vehicles and make the necessary changes to ensure their proper functioning.
- Operate equipment and vehicles properly, according to manufacturer's guidelines, monitor emissions in accordance with the local legislation.

### **4. Environmental impacts and develop a plan to define reduction targets**

Identify the environmental impacts of area and unit. Monitor and define targets to address them, seeking continuous improvement.

#### Rule into practice:

- Look for tools that help to manage the impacts of area.
- Take preventive measures to avoid the occurrence of environmental damage.
- Carry out the proper maintenance of equipment.
- Find out about the environmental issues and impacts of units activities and try to minimize them jointly with other areas.
- Create action plans and implement them for effective mitigation.

## **5. Commit to using the highest level whenever possible**

Ensure the best results in pollution control seeking, where possible, the use of the best available technologies.

### Rule into practice:

- Report situations of equipment functioning outside of the established standards, and assess the need for replacement.
- In case of the substitution of equipment, seek to know the best technologies in the market and assess its viability. Be on the lookout for new pollution control technologies and propose their implementation.

## **6. Respect cultural, historical, geological, archeological and Paleontological sites**

Cultural, historical, geological, archeological and paleontological sites belong to humanity and must be continuously monitor.

### Rule into practice:

- If find evidence of cultural, historical, geological, archeological and/or paleontological sites inform the person responsible for the environment in unit.
- Try to find out about the characteristics of these sites to make them easier to identify.

## **7. Respect neighbors and stakeholders**

Provide our stakeholders with regular information on our environmental performance and, when possible, ask their opinion, encouraging open discussion.

### Rule into practice:

- Promote open dialogue, be transparent and report situations of non-conformity in unit.
- The unit should organize regular discussions with the community and other stakeholders to provide feedback on performance and actions regarding the environment, listening to them and answering their questions.
- A communication channel for stakeholders should be set up at each unit.

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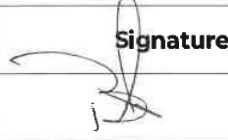
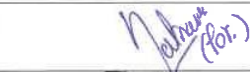



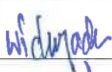
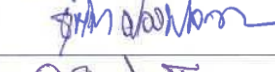




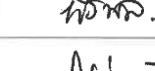
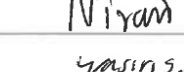
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## MANAGEMENT ACKNOWLEDGEMENT

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Piyamas Janput	Talent & Culture	
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Kanokkan Chaengprai	Learning & Development	
Peerapol Juntaro	Health and Safety	
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